

using supervised techniques and NLP by utilizing their social and linguistics behavior [17]. Some of these works are empirical studies without developing a systematic methodology. Recent efforts include analyzing the dynamics of the black-market of hacking services [18], extracting malicious IP addresses reported by users in security forums [19]. A recent work [8], REST, identifies and classifies threads given keywords of interest, and we use it to validate our cluster labeling.

b. Mining social networks and other types of forums:

Researchers have studied a wide range of online media such as blogs, commenting platforms, Reddit, Facebook etc. Some recent works analyze the user behavioral patterns observed in Reddit [20] and infer information for the users from their activities on Facebook [21] and GitHub [22], [23]. Despite some common algorithmic foundations, we argue that different media and different questions require novel and targeted methods.

Event detection is a broad and related type of research [11], [24]. A recent work [12] proposes a hierarchical multi-aspect attention approach for event detection but does not consider the author and temporal dimension as we do here.

c. Tensor Decomposition approaches: Tensors is a well-studied area with a wide range of diverse applications and domains [5] including understanding the multilingual social networks in online immigrant communities [25], community assignment of nodes in multi-aspect graph [26], and tensor-based community evolution [27]. We are not aware of any tensor-based event extraction studies for online forums. In our work, we adapted the CP tensor decomposition [5], [28] and combined it with L1 regularization to filter out the insignificant entities.

VI. CONCLUSION

We propose, TenFor, an unsupervised-learning tensor-based approach to systematically identify important events in a three-dimensional space: (a) users, (b) threads, and (c) time. Our approach has three main advantages: (a) it operates in an unsupervised way, though the user has ways to influence its focus, if so desired, (b) it provides visual and intuitive information, and (c) it identifies both the events of interest, and the entities of interest within the event, including threads, users, and time intervals.

Our work is a step towards an automated unsupervised capability, which can allow security analysts and researchers to shift through the wealth of information that exists in security forum and online forums in general.

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